

## Government Public Accountability

Social accountability is an approach creating systematic accountability which relies on ordinary citizens/public also all civil society organizations who participate directly or indirectly in exacting accountability. In a public sector context, social accountability refers to a broad range of actions and mechanisms that citizens, communities, independent media and civil society organizations can use to hold public officials and public servants accountable. These include participatory budgeting, public expenditure evaluation by government & citizen, monitoring of public service delivery by government & citizen, good journalism, public commissions and citizen advisory boards. These government-public driven accountability measures complement and reinforce conventional mechanisms of accountability such as political work in favour of country, accounting and auditing systems, administrative rules and legal procedures. Accountability means obligation of powerholders to account for or take responsibility for their actions. Powerholders refers to people who hold financial or political or other different powers and include officials in government, private corporations, international financial institutions and civil society organizations. Accountability mechanisms can contribute to improved governance, increased development effectiveness through better service delivery, and empowerment. While the range of social accountability mechanisms is wide and diverse, key common building blocks include obtaining, analyzing and disseminating information, mobilizing public support, and improving life of common citizens. Critical factors include: good, constructive use of information, civil society and state capacities and synergy between the two. Sustainability of social accountability mechanisms improved when they are institutionalized and when the states own internal mechanisms of accountability are rendered more transparent and open to civic engagement. Social accountability mechanisms to be effective on the long run need to be institutionalized and linked to existing governance structures and service delivery systems. Blaming only government is also not logical since government & citizen live under shared responsibility structure of society. Good citizens of any social class acquire their skills and virtues under specifiable conditions, as members of groups that gather people of good will, provide them with information, and cultivate their dispositions to behave well. Citizens are individuals who have a share of responsibility for the arrangements and policies undertaken by a republic. A republic is a polity officially devoted to securing liberty and justice for its citizens. An individual counts as a citizen in the formal sense only if he or she is recognized as such under law. The legal system confers the official status of a citizen on particular individuals. In a broader sense, then, citizens are individuals who treat one another as bearers of the relevant kind of responsibility. An organised state of government and organised state of public usually create organised nation which further witness sustainable development. In general public can file application in any government organisation for improving public service in urban rural regions, large group of people can also work similarly but protest usually not good way since it is not constructive in nature. Significance of democratic governance still hold value which in general is system of government where institutions function according to democratic processes and norms, both internally and in their interaction with other institutions. Similarly concept of social audit is growing significantly to see all the public, private institution follow set of rules drafted by the central state government, industry associations for sustainable development, part of general social responsibility. Global government organisations accelerating development in all regions, citizens should participate in same for sustainable development, improving whole nation. Government & citizens equally accountable for the growth of nation & duties for doing global social good.

The detailed version of this white paper is available for industry organisations, government departments & ministries. It is created by the joint efforts of chamber of commerce, industry organisation, former officers from united nations, world bank.